

EOS Announcement for Huawei OceanStor S5500T/S5600T/S5800T/S6800T/S3900/S5900/S6900Product

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Subject: EOS Announcement for Huawei OceanStor S5500T/S5600T/S5800T/S6800T/S3900/S5900/S6900Product

To help you better cope with challenges brought by market changes and technological innovations, Huawei hereby informs you of the milestones in the life cycle of OceanStor S3900&OceanStor S5500T&OceanStor S5600T&OceanStor S5800T&OceanStor S5900&OceanStor S6900 Product. Hopefully this information can give you a reference on making future network development plans.

The service of the OceanStor S3900&OceanStor S5500T&OceanStor S5600T&OceanStor S5800T&OceanStor S5900&OceanStor S6900 Product will be stopped from December 31, 2020. After that day, Huawei no longer provides any services related to OceanStor S3900&OceanStor S5500T&OceanStor S5600T&OceanStor S5800T&OceanStor S5900*CeanStor S6800T*CeanStor S6900 Product. (including the service hotline). However, during the period of one year from the day December 31, 2020, you may visit http://support.huawei.com to search or download the FAQ and resolved problem cases related to OceanStor S3900&OceanStor S5500T*CeanStor S5600T*CeanStor S5900*CeanStor S6800T*CeanStor S6900 Product.

Table1 describes the end of life milestones, definitions, and dates for OceanStor S3900&OceanStor S5500T&OceanStor S5600T&OceanStor S5800T&OceanStor S5900&OceanStor S6900 Product.

Table1 End of life milestones and dates for OceanStor S3900&OceanStor S5500T&OceanStor S5600T&OceanStor S5800T&OceanStor S5900&OceanStor S6800T&OceanStor S6900 Product

ſ	Milestone	Definition	Date
E	EOM(newsite)	End of Marketing for new site. The EOM (newsite) date is the date from which the acceptance of the POs for new deployments will be rejected. The product is not sold any longer after the date.	December 31,2015



IEOM	End of capacity expansion marketing. After the EOM date, The capacity expansion of the product will be rejected.	Your Global Original Network Sup December 31,2017
EOS	End of Service and Support. After the EOS, Huawei does not provide software problem analysis services.	December 31,2020

Huawei suggests that you use or upgrade your EOS to OceanStor V5 Series, which has similar features and capabilities but optimized functions compared with EOS. We will continue to provide high-level services for your new software version

Table2 Replacement release

End of Life Release	Replacement Release
OceanStor S5500T/S5600T/S5800T/ S6800T/ S3900/S5900/S6900 Product	OceanStor V5 Series

Hopefully this announcement can help you plan your future networks. This measure will not affect the existing service relationship and quality. We are consistently dedicated to providing you with other excellent products and services. If you have any questions, please contact your Huawei account manager.

Huawei Technologies Co., Ltd.

June 30,2019

